

Appendix G - Customer and Support Group Benefits Realisation							
FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	Total
		£'000	£'000	£'000	£'000	£'000	£'000
1)	CSG baseline - revenue	17,573	30,125	30,125	30,125	30,125	309,881
	CSG baseline - capital	3,400					3,400
	CSG managed budget	5,036	8,633	8,633	8,633	8,633	77,695
	Total baseline	26,009	38,758	38,758	38,758	38,758	390,976
1b	Payments made to Capita	35,963	24,482	26,672	48,571	6,363	265,596
1a	Payments made to Capita in relation to pre contract and interim service agreement	14,933					14,933
	Adjustment for payments not relating to CSG contract	(1,174)					(1,174)
	Adjustment for refund of part of the Interim Service Agreement	(4,056)					(4,056)
	Accrual Adjustment for payment in advance	(24,870)	2,094	(511)	(20,924)	21,690	-
	Prepayment Discount					(471)	
	Managed budgets payments / Forecast	5,036	8,633	6,225	4,073	4,275	44,087
	Total in year cost of transferring services comparable to baseline	25,831	35,208	32,386	31,720	31,857	319,385
	Savings on core contract	177	3,549	6,372	7,038	6,901	72,063
2)	Reducing number of Single Persons Discounts (net)	191	382	509	509	509	4,643
	Reductions in SPD achieved (net)	714	409	733	733		2,589
	Gainshare paid on achieving reductions and contractor costs	259	254	151	151		815
3)	Additional Council Tax Income	0	81	377	484	484	3,846
	Additional CT income achieved (net)	0	148	174	25		347
	Gainshare paid on additional income	0	148	174	12		334
4)	Additional income achieved (net)	359	411	447	418		1,635
	Gainshare paid on additional income	209	350	412	304		1,275
CONTRACT YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	Total
		£'000	£'000	£'000	£'000	£'000	£'000
5)	Procurement savings on wider council spend guaranteed	624	5,916	2,634	3,393	4,234	46,974
	Procurement savings achieved (net)	1,030	6,684	2,834	3,383		13,931
	Gainshare paid on savings achieved	482	1,092	1,867	2,481		5,922
	Savings expected	992	9,928	9,892	11,423	12,128	127,526
	Savings made	2,280	11,201	10,559	11,597	6,901	35,637
FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	Total
		£'000	£'000	£'000	£'000	£'000	£'000
6)	Actual Payments made to Capita in relation to contractual adjustments	324	1,680	1,754	4,511	709	8,977
7)	Project Spend						
	Capital -						
	Schools build	535	2,182	1,350	995	71	5,133
	Non Schools Investment	295	840	935	1,989	246	4,305
	Transformation programme -						
	Childrens & Families Portfolio	630	1,951	1,561	2,439	714	7,295
	Adults & Health Portfolio	322	1,481	3,511	1,907	105	7,326
	Environmental Portfolio	301	602	290	1,124	111	2,428
	Growth & Development Portfolio		158	83			241
	Central	344	3,062	4,308	4,865	1,031	13,610
	Programme Management		717	698	2,452	70	3,937
	Accrual Adjustment for payment in advance					1,254	
	Additional chargeable work outside of the contract						
	Print and Postage, DBS checks, Occupational Health, etc.	381	837	911	1,040	115	3,284
	IT requests (over and above refresh)		652	196	350	188	1,386
		2,808	12,483	13,843	17,161	3,905	50,200
	Payments to Capita in relation to CSG	54,977	40,488	44,873	73,191	10,977	224,506
	Actual amounts paid for current year to 31/03/16						